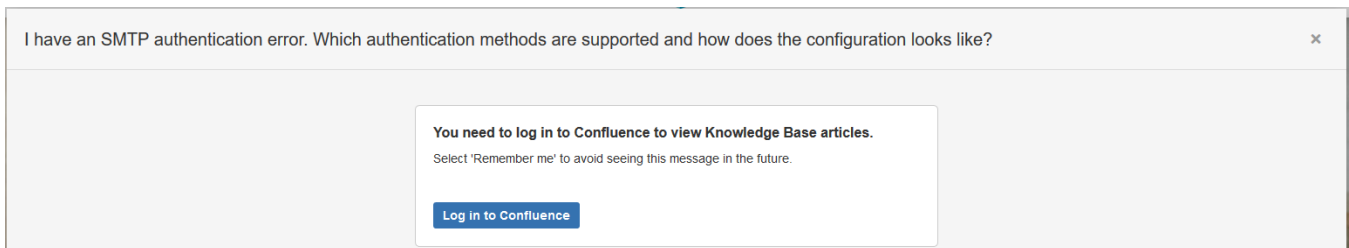
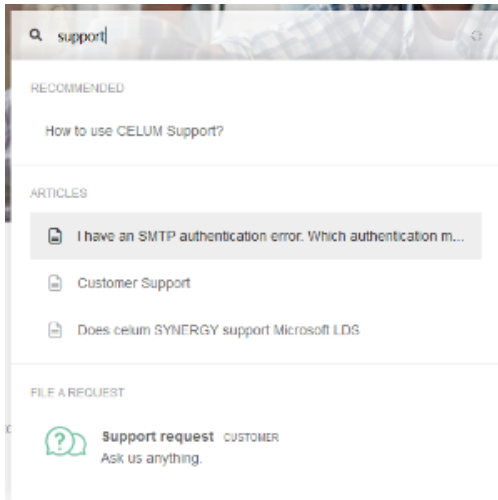


User must login a second time to gain full access the knowledge base

Problem

After logging in as a [verified customer](#) or [partner](#) the user can immediately search within the knowledge base. However, if the user wants to open an article by clicking on it another Login request appears.



Workaround

Login one more time and click "Remember me"

